

COVID-19:  
INSIGHTS & MANAGING  
RETURN TO WORK



# Ventiv Panel

19<sup>th</sup> May 2020



**Heather Annolino**

Product Manager for  
Healthcare



**Angus Rhodes**

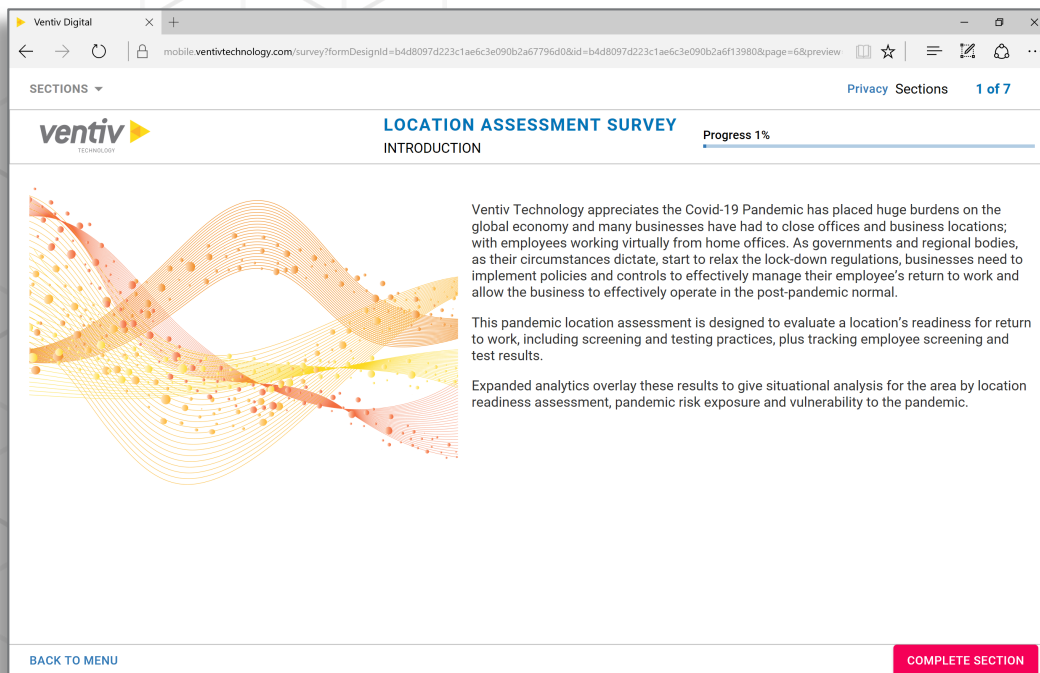
Product Manager for  
Digital / IRM



**Kristi McFarlin**

Product Manager for  
Analytics

# Agenda



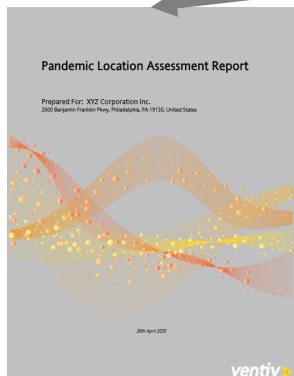
- Overview
- Location Assessment
- IRM
- Analytics
- Compliance
- Questions



Establishing  
the New  
Normal

# Pandemic Location Assessment

## Solution Overview



- Assessment RAG status & score
- Identified Actions for non-preferred responses
- Situation Analysis



# IRM Tools for Pandemic Assessment

Existing Features / **New Features**

Organization	Property	Audit	Action Items	Employee
<ul style="list-style-type: none"><li>• Organization Records Linked to Property, Employee, Audits</li><li>• Action Items arising from assessments</li><li>• Organization Contacts available as recipients for emails</li></ul>	<ul style="list-style-type: none"><li>• Property Module can be used to track all property locations.</li><li>• Properties can be geocoded for enhanced analytics</li><li>• Building Type can be configured to classify what locations have been closed due to Pandemic</li><li>• Available in Ad-Hoc Reporting and Dashboard</li><li>• <b>Property Status to manage when the property is open</b></li></ul>	<ul style="list-style-type: none"><li>• Main feature of solution</li><li>• track multiple Pandemic Location Assessments for each location.</li><li>• Linked to Action Items arising from the assessments</li><li>• Quick View Report of Recommendations and Responses</li><li>• Handle Pandemic and other audits/assessments</li></ul>	<ul style="list-style-type: none"><li>• Multiple recommendations per inspection</li></ul>	<ul style="list-style-type: none"><li>• Training</li><li>• <b>Examination</b></li></ul>
			Other	Examination
				<ul style="list-style-type: none"><li>• <b>Track Employee Examinations for COVID-19</b></li></ul>
WorkFlow			Standard Features	
<ul style="list-style-type: none"><li>• Automatic notification of new:<ul style="list-style-type: none"><li>• New Audits</li><li>• New Recommendations</li><li>• New Employee Examinations</li></ul></li><li>• Track O/S Recommendations</li></ul>			<ul style="list-style-type: none"><li>• Content</li><li>• Diary</li><li>• Ad Hoc and Dashboard</li></ul>	

# IRM Tools for Pandemic Assessment

## Screenshots

Organization : Pandemic Location Assessment

Organization Pandemic Location .

Correlated Lookup

Lookup Value

Pandemic Location Assessment

Organization

- Property
- Employee
- Audit
- Action Items
- Claim

Property : PROP4000261

Summary Cancel Save Date Action

Property

Property Number PROP4000261 Property Name Museum of Art Organization Pandemic Location Ass... Start Date

Ownership Ownership Type Ownership Type Total Insured Val... \$0.00 End Date

Property Description

Property Number PROP4000261 Property Name Museum of Art Property Type Educational

Organization Pandemic Location Assessment Region Pandemic Location Assessment Property Status Closed Fully Open Partially Open

Property Reference Start Date End Date

Description

The Philadelphia Museum of Art is an art museum originally chartered in 1876 for the Centennial Exposition in Philadelphia. The main museum building was completed in 1928 on Fairmount, a hill located at the northwest end of the Benjamin Franklin Parkway at Eakins ... Location, 2600 Benjamin Franklin Parkway, Philadelphia, Pennsylvania.

Impairments

Details	Date of Impairment	Contact Name	Equipment Affected	Estimated Date of Restoration	Actual Date
<a href="#">View</a>	5/1/2020	Angus Rhodes	Alarm System	5/3/2020	

1 to 1 of 1 - Show rows: 10

Add Cancel Save Link Unlink

Impairment

Contact Name Contact Email

Angus Rhodes angus.rhodes@ventivtech.com

Planned Impairment Equipment Affected Other Equipment Affected

Yes Alarm System

Affected Area

Main museum halls

- Organisation with central view of information
- Property to manage all the locations with location status and track impairments for insurance purposes
- E-mail alerts for status changes

# IRM Tools for Pandemic Assessment

## Screenshots

**Audit : AUDIT14**

**Audit**

- Audit Responses
- Examination
- Action Items
- Content

**Audit Name**

**Description** ▾

**Audit ID**

AUDIT14

**Audit Name**

Location Assessment

**Organization**

Pandemic Location Assessment

**Audit Category**

Choose a Value

**Audit Completed By**

Anna Wilstach

**Audit Submission Date**

5/15/2020

**Total Score**

32

**Traffic Light**

● ● ●

**Audit : AUDIT14** Summary

**Audit**

- Audit Responses
- Examination
- Action Items
- Content

Audit Name	Location Assessment Survey	Audit Category	Organization
Audit Responses Master Detail ▾			
Question ID	Question Text	Response Audit	Response Score
AQ-0085	Are there disposable gloves available?	Yes	1
AQ-0086	Are there hand wash stations readily available?	No	0
AQ-0087	Have you created a pandemic safety training for this location?	Yes	1
AQ-0088	Have all employees attending the training?	No	0
AQ-0089	Will you be screening all employees daily on their health prior to allowing them to work?	Yes	1

- Audit tracks all the information submitted from the Pandemic Location assessment from Digital
- See the responses, examinations and action items
- Generate the report too



# IRM Tools for Pandemic Assessment

## Screenshots

Employee : Alan Jones

**Employee**

- Examination
- Citations
- Claim
- Vehicle
- Content
- Training

**Employee Details**

Full Name: Alan Jones  
 Employee ID: 86780-65  
 Title: Mr.  
 First Name: Alan  
 Full Name: Alan Jones

**Audit Name:** Location Assessment Survey    **Audit Category:** Examination    **Organization:** Pandemic Location Assessment

Details	Employee ID	Employee Name	Exam Date	Results Date	Test
<a href="#">View</a>	86780-65	Alan Jones	4/1/2020	4/3/2020	Positive

1 to 1 of 1 - Show rows: 10

**Training Records**

Full Name	Employee ID	Organization	Pandemic Location Ass...	Employee? Driver?	Yes	No	Employment Sta...	Employment En...
Alan Jones	86780-65				Yes	No		

Details	Training Date	Course Type	Status
<a href="#">View</a>	5/4/2020	COVID-19 Employee Safety	Pass

1 to 1 of 1 - Show rows: 10

Add Cancel Save Link Unlink

**Training Description**

Training Date: 5/4/2020    Training Facility: On-Line    Course Type: COVID-19 Employee Safety

Status: Pass    Score: 100

Exam Date: 5/4/2020    Re-exam Date:

- For Employees, can track their examinations and training records

# IRM Tools for Pandemic Assessment

The screenshot displays the IRM Tools for Pandemic Assessment interface. On the left, there are two navigation panels: 'Organization : Pandemic Location Assessment' and 'Audit : AUDIT14'. The main area shows a table of Action Items with columns for Organization, Action Item Type, Priority, Action Item, Action To Take, Due Date, and Action Items. Below the table is a 'General Information' form with fields for Assigned To, Due Date, Completed Date, Status, Priority, Action Item Source, Action Item Type, and Organization.

Organization	Action Item Type	Priority	Action Item	Action To Take	Due Date	Action Items
Pandemic Location Ass...	Employee Screening	High		Install temperature monitoring stations	5/15/2020	In Progress
Organization St...	Employee Protection	High		Provide employees with face masks for us	5/15/2020	In Progress
	Building Controls	High		Increase employee desk separation or inst	5/15/2020	In Progress
	Building Controls	High		Install Hand Sanitizer stations in the lobby	5/15/2020	In Progress

1 to 4 of 4 - Show rows: 10

Add Cancel Save Link Unlink

**General Information**

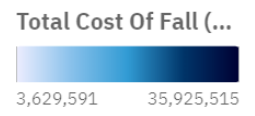
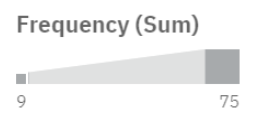
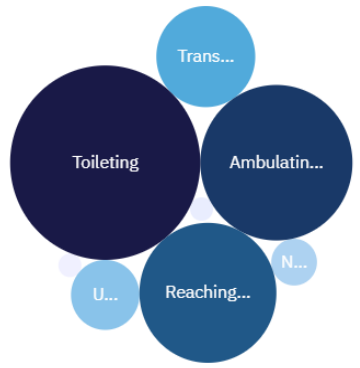
Assigned To: Choose a Value  
Due Date: 5/15/2020  
Completed Date:   
Status: In Progress  
Priority: High  
Action Item Source: Audit  
Action Item Type: Employee Screening  
Organization: Pandemic Locati

- Action Items created can be managed and tracked to completion with views from Organization and Audit
- E-mail alert scan fire for new actions and queries monitor progress

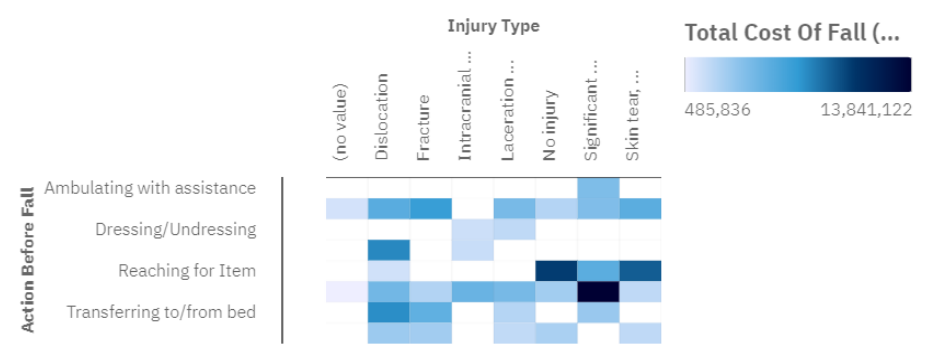
# Healthcare Dashboard

Tab 1

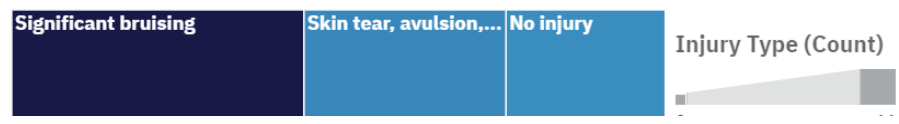
Action Before Fall, Total Cost of Fall and Frequency



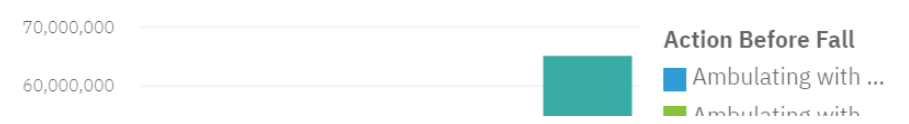
Total Cost of Fall by Action Before Fall and Injury Type



Injury Type and Total Cost of Fall across Injury Type



Total Cost of Fall by Year Of Incident and Action Before Fall



# Compliance Impact of COVID-19

## Reporting of Claims

- Reporting WC FROI/SROI – All States now accepting/requiring use of new codes:
  - Nature of Injury Code = 83 (COVID-19)
  - Cause Code = 83 (PANDEMIC)
- Reporting Unit Statistical Reporting – Catastrophe Code = 12
- CA WCIRB
  - Indemnity Data Call – no impacts
  - Proposals to Insurance Commissioner re: Claims Reporting and Experience Rating.

# Compliance Impact of COVID-19

## Reporting of Claims — OSHA



The agency has suspended requirements related to COVID-19 for employers outside of the healthcare industry unless there is "objective evidence" that the case is work-related and the evidence was "reasonably available" to the employer.



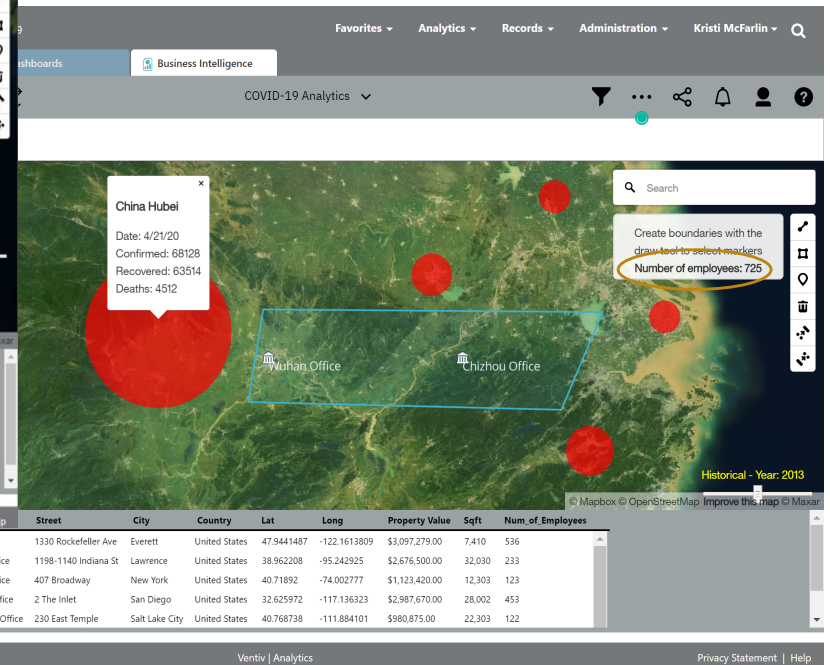
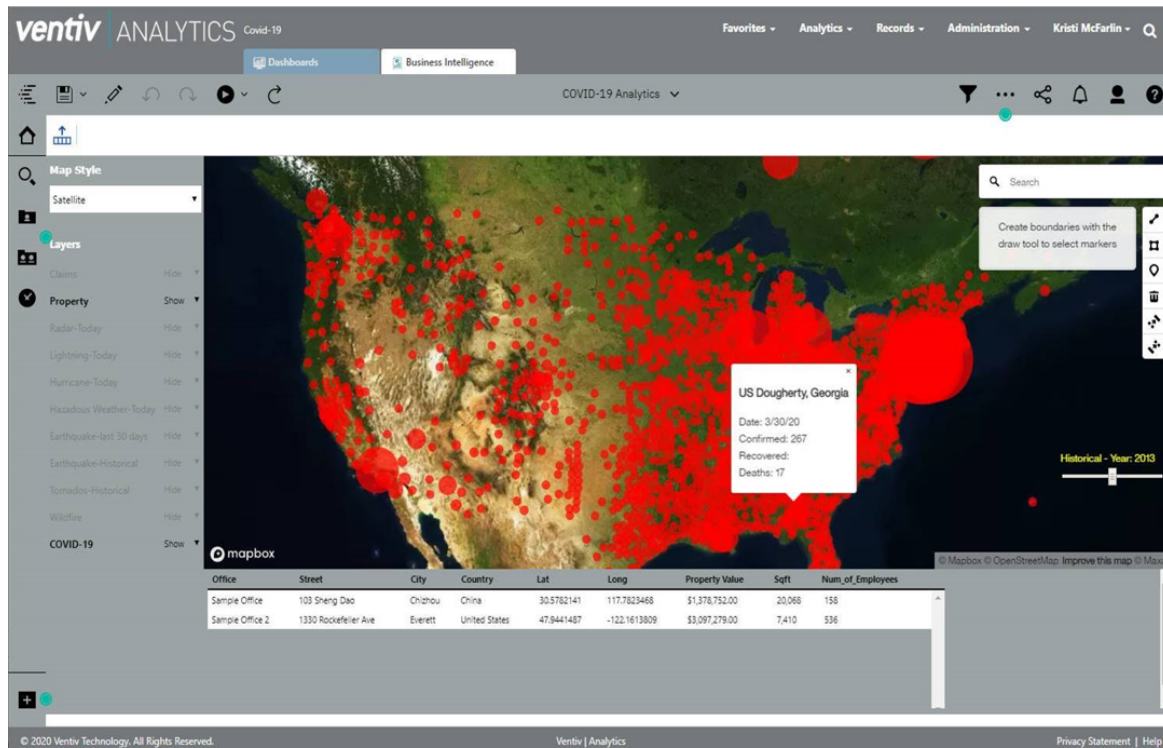
If employer can confirm case of COVID-19 resulted from exposure at work as defined in [29 CFR 1904.5](#). One or more of the following general recording criteria outlined in [29 CFR 1904.7](#) must be met.



Illness is to be tracked on OSHA 300 form as Respiratory Illness.

# COVID-19 Incident Layer

## Ventiv Analytics Platform



The image features a dark gray background with a subtle, repeating pattern of light gray hexagons. In the foreground, there are two overlapping speech bubbles. The top bubble is larger and contains the text 'Q&A'. The 'Q' is white, the ampersand is a light gray, and the 'A' is a bright yellow. The bottom bubble is smaller and empty. The speech bubbles are outlined in a medium gray color.

**Q&A**