



ventiv 
TECHNOLOGY

AGENDA & COURSE CATALOG

At-A-Glance (subject to change)



MONDAY, JUNE 13

1:30 PM	Opening Keynote: Salil Donde – Chief Executive Officer	
2:15 PM	Networking	
2:30 PM PRODUCT KEYNOTES	Ventiv RC, IRM & Digital Keynote Risk Management Market & Product Update	Ventiv Claims, Policy & Billing Keynote AdminSuite – driving your business forward
3:15 PM	Networking	
3:30 PM PRODUCT KEYNOTES	Product Keynote Meetings – Continued	
4:15 PM	Networking	
4:30 PM	Ventiv Customer Success	
5:00 PM	Closing Remarks	
6:30 PM	Welcome Reception at the Renaissance Hotel	

TUESDAY, JUNE 14

8:00 AM	Breakfast					
8:45 AM PRODUCT KEYNOTE	Product Keynote – The Power of Ventiv Analytics					
9:45 AM	Networking					
	Product Breakout Session Tracks					
	Claims Enterprise (iVOS)	IRM	Claims Premier (NAVRISK)	Policy and Billing	Analytics	Other
10:00 AM BREAKOUT 1	Claims Enterprise (CE) New Features – Workbooks, Predict, Reporting and Absence Management	Managing Insurance Renewal Data Collection (IRM & Digital)	Claims Premier (CP) New Features – Attachments, Reserve Worksheets, and Letter Templates	Ventiv Policy New Features	IRM Dashboarding & Reporting – Featuring the New VAO Dashboards (IRM)	
10:45 PM	Networking					
11:15 AM BREAKOUT 2	Compliance (CE & CP) – 1099, EDI, and CMS	Effectively Managing your ERM Programs – See new enhanced features (IRM & Digital)	Compliance (CE & CP) – 1099, EDI, and CMS	Automation for Ventiv Billing	Advanced Analytics Training – Geospatial, Exploration, Ventiv Predict (CE, Claims Premier, IRM)	RiskConsole to IRM Upgrade: What's New, Benefits and the Approach (RiskConsole)
12:00 PM	Lunch					
1:30 PM BREAKOUT 3	Automation (CE & CP) – Advanced Business Rules and Straight Through Processing	Driving your Safety Program – See New Enhanced Features (IRM & Digital)	Automation (CE & CP) – Advanced Business Rules and Straight Through Processing	Advanced Analytics for Policy Administration – A Panel Discussion with Bobby Hunter and Vinay Karle		Driving enhanced claim in take with Digital (IRM, Digital, & CE)
2:15 PM	Networking					

At-A-Glance (subject to change)



TUESDAY, JUNE 14 – CONTINUED						
2:45 PM BREAKOUT 4	EDI Automation and Reports (CE)	The Engineers Plan – See how you can manage your property survey and loss control programs (IRM & Digital)	Personalization and Configuration (CP)	Policy Gateway – Enhance the Member/ Insured Experience	Ventiv Predict – AI/ML Based Solution for Managing or Administering Claims (CE, CP, IRM)	Automating Risk Management: Client Unique & Innovative Solutions. See how you can use IRM & Digital to automate your processes. (IRM & Digital)
3:30 PM	Networking					
3:45 PM BREAKOUT 5	Claims Enterprise – Product Feedback	IRM & Digital – Product Feedback	Claims Premier – Product Feedback	Policy & Billing – Product Feedback		
4:30 PM	Networking					
4:45 PM	Closing Remarks					
6:30 PM	Dinner Event in Downtown Nashville					
WEDNESDAY, JUNE 15						
8:00 AM	Breakfast					
	Product Training Session Tracks					
	Claims Enterprise (iVOS)	IRM	Claims Premier (NAVRISK)	Policy and Billing	Analytics	Digital
9:00 AM TRAINING 1	Claims Enterprise Training Session (CE)	Getting the Most out of IRM (including highlighting new features in last 12 months)	Business Analytics Reporting in (Claims Premier)	Ventiv Policy – Loss Control, Questionnaire Setup, Tips & Tricks	Dashboards and Reporting (IRM)	Ventiv Digital Training Session (Digital)
10:15 AM	Networking					
10:30 AM TRAINING 2	System Administrator Training (CE)	The Administrators Guide to IRM	Ventiv Claims Premier Configuration	Ventiv Billing – Report/Form Design and Configuration	Advanced Analytics Training – Geospatial, Exploration, Ventiv Predict (CE, Claims Premier, IRM)	Ventiv Digital Training Session (Digital) continued
11:45 PM	Lunch					
1:00 PM TRAINING 3	Ad-Hoc and Dashboard Training (CE)	Reporting Master Class covering Advance Query and Standard Reports (IRM)	User Training – What's new in Claims Premier	Ventiv Policy & Billing – Hands-On training	Advanced Analytics Training – Geospatial, Exploration, Ventiv Predict (CE, Claims Premier, IRM) – Repeat	

FAQ

WHAT ARE THE FEES?

A conference pass costs \$1100 and includes all three days, including training. **Register before March 31st to receive a \$100 discount.** Registration closes **May 31, 2022.**

IS THERE A GROUP RATE?

If 3+ people from the same company attend the conference, your rate is reduced to \$1000/person. Use code **GROUP22** to take advantage of this rate.

Have more questions or need to book a hotel room?

Go to www.ventivtech.com/exp2022 or contact us at info@ventivtech.com.

Course Catalog: PRODUCT



CLAIMS ENTERPRISE (IVOS)

10:00 AM

Claims Enterprise (CE) New Features – Reserve, Payment, and Claim Workbooks

This session will cover highlights from our new features within Claims Enterprise. Discussions will:

- » Cover functionality in ad-hoc reports and Dashboards
- » Feature the unique capabilities of our embedded Ventiv Predict solution
- » Walk-through our build out of APIs and how we leverage the APIs to strengthen integrations with Ventiv Digital, Ventiv Predict, automated claim assignment and other, client-specific technology.
- » Analyze the impacts of COVID and how absence management can help

11:15 AM

Compliance (CE & CP) – 1099, EDI, and CMS

This session will provide compliance-related updates and Ventiv's upcoming product roadmap for new functionality to support changes in state EDI reporting, CMS Reporting, 1099 changes and other compliance related changes.

1:30 PM

Automation (CE & CP) – Advanced Business Rules and Straight Through Processing

Touchless claims processing is the holy grail of automation. With Ventiv Claims, you can highly automate the full lifecycle of a specific claim. This session will review: automated claim assignment, business rules, Ventiv Predict's claim severity validation feature, payment approvals, EDI automation, claimant access, and RPA.

2:45 PM

EDI Automation and Reports (CE)

This session will showcase new EDI dashboards as well as many new, fully automated MTC codes.

3:45 PM

Claims Enterprise – Product Feedback

IRM

10:00 AM

Managing Insurance Renewal Data Collection (IRM & Digital)

The annual renewal data collection exercise can be a real headache for the global risk manager and in this hardened market, the need to provide comprehensive and accurate data is more important than ever to achieve the best terms and price.

11:15 AM

Effectively Managing your ERM Programs – See new enhanced features (IRM & Digital)

Enterprise Risk Management (ERM) has firmly established its place at the board-level, with the resource and supply challenges post COVID, increased corporate governance regulations and drive for strategic risk management. This all presents the need for a transparent and structured approach to the way your organization manages its risk.

See how the Ventiv ERM solution can help you more effectively manage your ERM program and embed it across your enterprise to achieve transparency. See the new risk assessment process support via Digital.

1:30 PM

Driving your Safety Program – See New Enhanced Features (IRM & Digital)

See how your safety program can be managed with Ventiv's safety solution. From incident reporting to investigation and root cause analysis, we will show you how you can improve the management of your safety improvement program. This includes the new self-assessment safety audit forms with scoring and standard recommendations for non-compliance to the expected standards.

2:45 PM

The Engineers Plan – See how you can manage your property survey and loss control programs (IRM & Digital)

For clients with large property portfolios, understanding and improving your risk profile is essential. In this session, we will review the Ventiv IRM property and survey solution; from managing your property COPE information to your survey program and risk engineering needs. We will showcase the new survey self-assessment and impairment reporting forms plus risk grading scoring.

3:45 PM

IRM & Digital – Product Feedback

CLAIMS PREMIER (NAVRISK)

10:00 AM

Claims Premier (CP) New Features – Attachments, Reserve Worksheets, and Letter Templates

This session will cover highlights from our new features within Claims Premier. Discussions will:

- » Introduce new features within attachments, reserve worksheets, and letter templates
- » Review deductible recovery processing, claim document export, and print center functionality

11:15 AM

Compliance (CE & CP) – 1099, EDI, and CMS

This session will provide compliance-related updates and Ventiv's upcoming product roadmap for new functionality to support changes in state EDI reporting, CMS Reporting, 1099 changes and other compliance related changes.

1:30 PM

Automation (CE & CP) – Advanced Business Rules and Straight Through Processing

Touchless claims processing is the holy grail of automation. With Ventiv Claims, you can highly automate the full lifecycle of a specific claim. This session will review: automated claim assignment, business rules, Ventiv Predict's claim severity validation feature, payment approvals, EDI automation, claimant access, and RPA.

2:45 PM

Personalization and Configuration (CP)

Did you know you can customize Ventiv Claims Premier to better fit your unique needs? Learn about user-configured settings and customizable system settings for administrators.

3:45 PM

Claims Premier – Product Feedback

Course Catalog: PRODUCT

POLICY & BILLING

10:00 AM

Ventiv Policy – Loss Control, Questionnaire Setup, Tips & Tricks

In this hands-on session, we will guide you through the workflows and system elements built to enhance your processing efficiency including loss control, questionnaire setup, and tips on navigation and user efficiency.

11:15 AM

Automation for Ventiv Billing

Take a deep dive into Ventiv's newest solution to hit the market – Ventiv Billing. Integrate automation into the lifecycle of accounts receivables, payables, commission, deductible billing, payment intake, workflow management, and client communication.

1:30 PM

Advanced Analytics for Policy Administration – A Panel Discussion with Bobby Hunter and Vinay Karle

Join us for a collaborative session to discuss the future of how data insights across the underwriting process drive efficiencies. Topics will cover questionnaire risk scoring, premium leakage, and geospatial analytics.

2:45 PM

Policy Gateway – Enhance the Member/ Insured Experience

Discuss how Ventiv's Policy Gateway portal can be leveraged to gather real-time data, self-service functionality, and improve customer service. In this session, we will map out how to get the most from Policy Gateway.

3:45 PM

Policy & Billing – Product Feedback

ANALYTICS

10:00 AM

IRM Dashboarding & Reporting – Featuring the New VAO Dashboards (IRM)

In this hands-on session, you'll learn from Ventiv's SMEs and Consultants, best practices followed in the industry to create relevant and high-quality dashboards and reports, share it internally with your team and how to incorporate it in your presentations for senior management or external clients. We will also share tips & tricks to create efficient dashboards and use the new 'Value As Of' (VAO) option.

11:15 AM

Geospatial: Bring Location intelligence and analytics into Risk Management. (CE, CP, IRM)

In this breakout session, we will dive into Ventiv's Geospatial solution. Geospatial uses Geographical Information System to analyze and quantify hazards and risk exposure with precision in a very visual and intuitive way. It provides locational intelligence, layers with near real-time and historic data, i.e. near real-time, historic data and NatCat notifications. This solution can be used for strategic (flood zones, earthquakes, business community) and tactical (temporary closures) planning across the organization.

2:45 PM

Ventiv Predict – AI/ML Based Solution for Managing or Administering Claims (CE, CP, IRM)

In this breakout session, we will dive into Ventiv Predict solutions for claims management and administration. This solution augments decisioning by taking it from human scale to machine scale which is important given the volume of multidimensional data that needs to be processed. Ventiv's out-of-the box AI/ML solutions are trained on millions of closed claims representing billions in value. We will illustrate what ROI you can expect through this solution.

OTHER

11:15 AM

RiskConsole to IRM Upgrade: What's New, Benefits and the Approach (RiskConsole)

Ready to migrate from RiskConsole to Ventiv IRM? We'll take you through the key upgrade milestones and feedback of Ventiv clients who have successfully made the upgrade.

1:30 PM

Driving enhanced claim in take with Digital (IRM, Digital, & CE)

Quick and accurate reporting of incidents and claims are key to lowering costs and enabling quick decision making. By having accurate data (including geolocation and weather), our advanced analytics tools can look at broader possible drivers as well. See how Ventiv Digital can help streamline your intake and workflow.

2:45 PM

Automating Risk Management: Client Unique & Innovative Solutions. See how you can use IRM & Digital to automate your processes (IRM & Digital)

In this session we will take you through some of the innovative solutions implemented for clients to automate their risk processes across IRM & Digital. This is your chance to understand the range of possibilities available to you.



Course Catalog: TRAINING

CLAIMS ENTERPRISE (IVOS)

9:00 AM

Claims Enterprise Training Session (CE)

Join us to review the Claims Enterprise basics and a highlight of new features including as texting and the settlement tab.

10:30 AM

System Administrator Training (CE)

Join us in this hands-on training workshop to learn about Claims Enterprise system administration. We'll explore security setup with groups, users, and roles. We'll also cover page security as well as role and tab security. We will look at automation by reviewing business rule administration.

1:00 PM

Ad-Hoc and Dashboard Training (CE)

In this interactive training we will review the ad-hoc features available to users. You'll create ad hoc views and reports, reviewing both table and chart functionality. We will then create our own custom dashboards, using the ad-hoc reports we have just created. There are many new features in the ad-hoc tool, and we will review these throughout the session.

IRM

9:00 AM

Getting the Most out IRM (including highlighting new features in last 12 months)

Let Ventiv IRM do the heavy lifting for you! In this hands-on training workshop, you'll learn how to put the system to work so you can focus on what matters. We'll explore portal pages, global search and map search; record detail summary and as-of-date view, form letter generation, how to use content, email in and more.

10:30 AM

The Administrators Guide to IRM

Join us in this hand-on training workshop to learn about IRM administration. We'll explore the most popular administrative features such as user and group management, lookup maintenance, form letter maintenance, workflow automation and more.

1:00 PM

Reporting Master Class covering Advance Query and Standard Reports (IRM)

Attend a reporting master class covering advance query and standard reports. This session will take you through all there is to know about using advance query and standard reports. For advance query, this will include the aggregation, filtering, and Excel report template options. For standard reports this will include scheduling options.

CLAIMS PREMIER (NAVRISK)

9:00 AM

Business Analytics Reporting in (Claims Premier)

In this class we will review the different tools we have available to deliver data to the end user. Come see the power of business analytics reporting in Claims Premier.

10:30 AM

Ventiv Claims Premier Configuration

We will walk through the different ways we can configure the application to meet your company's specific needs. From screen configuration to security configuration, we will review how Claims Premier can be configured to meet ever changing business needs

1:00 PM

User Training – What's new in Claims Premier

In this hands-on session we will review the basics of Claims Premier. We will show navigation through the system and how to manage a claim from intake to closure. We will also review some of the newest features in the application.

POLICY & BILLING

9:00 AM

Ventiv Policy – Loss Control, Questionnaire Setup, Tips & Tricks

In this hands-on session, we will guide you through the workflows and system elements built to enhance your processing efficiency including loss control, questionnaire setup, and tips on navigation and user efficiency.

10:30 AM

Ventiv Billing – Report/Form Design and Configuration

Take advantage of more efficient methods to drive your reporting outcomes with a deep dive into how to configure forms, reports, and letters within Ventiv Billing.

1:00 PM

Ventiv Policy & Billing – Hands-On training

Explore both Ventiv Policy and Ventiv Billing with a hands-on walk-through followed by a question-and-answer session.

ANALYTICS

9:00 AM

Dashboards and Reporting (IRM)

In this hands-on session, hear from a panel of Ventiv SMEs and Consultants. You'll learn industry best practices to create relevant high-quality dashboards and reports, distribute it internally with your team, and incorporate it into your presentations for key stakeholders. We will also share tips & tricks to create efficient dashboards and use the new 'Value As Of' (VAO) option.

10:30 AM

Advanced Analytics Training – Geospatial, Exploration, Ventiv Predict (CE, Claims Premier, IRM)

In this hands-on session, you will learn how to use:

- » Geospatial Analytics – understand various layers, configure, and use alerts and notification
- » Exploration Analytics – create impressive dashboards, leverage Watson AI engine for querying your risk data using natural language, and use pattern detection powered by an AI assistant to uncover hidden trends
- » Ventiv Predict – experience how predictive modeling is used to predict reserve and score claims
- » Data Science Solution – explore how Ventiv's flexible solution can be used to build custom models and visualization

1:00 PM

Advanced Analytics Training – Geospatial, Exploration, Ventiv Predict (CE, Claims Premier, IRM) – repeat

DIGITAL

9:00 AM

Ventiv Digital Training Session (Ventiv Digital)

Digital Administrators now have access to a large range of tools to manage their Digital experience. This training session will take you through all the aspects of Digital Administration including:

- » Overall Digital Site settings for the client (E-mail Templates, Notifications, and other properties)
- » User Management
- » Task Management
- » Form overview

10:30 AM

Ventiv Digital Training Session (Ventiv Digital) – continued