

EXPERIENCE 2023

BRUSSELS

VENTIV CUSTOMER CONFERENCE



ventiv 

AGENDA & COURSE CATALOG

SUBJECT TO CHANGE

Agenda

MONDAY, APRIL 24

17:00-18:00 Registration Open

18:00-19:00 Networking Welcome Reception

19:00-21:00 Buffet Dinner

21:00-23:00 Chocolate Tasting

TUESDAY, APRIL 25

7:00-8:30 Breakfast

8:30-9:00 Welcome Tea & Coffee

9:00-9:45 Opening Keynote from Ventiv's CEO

9:45-11:00 Product Keynote & Roadmap

11:00-11:30 Break

11:30-12:15 Realizing Actionable Insights with Ventiv Analytics - A Presentation & Demo - Mark Tainton

12:15-13:30 Lunch


13:30-14:30 BREAKOUT 1	IRM- Quality data in a hardening market: better data, better discussions, better outcomes MAYA	Maximising IRM Functionality for improving the Claims Cycle FRIDA	Geospatial Solutions - From Location Analysis to managing the impact of climate change ANNE
	Justifying the premium spend is a challenge in normal times, make your justification simpler by using IRM. In this session, we will demonstrate how you can use the data collected to identify the outliers/changes that could be increasing your spending and determine whether it's possible for you to retain that risk yourself. Ventiv's client uses their data to win negotiations with their insurers/brokers, join this session to understand how they do this.	A claim is not just a claim, so much goes into managing it from when it is notified as a claim to the final settlement. Multiple stakeholders internally and externally, compliance considerations, approval processes for payment, claimant communication, and the list goes on. How can IRM take the headache away for a more optimized process. In this session learn how functions such as Form Letters, Email Functionality, WFA and TBE are for improving the claims management process.	Dive into how Ventiv clients are leveraging Geospatial to view claims and property values triangulated against geospatial events to create real-time risk management precautionary measures.
14:30-15:00	Networking		
15:00-16:00 BREAKOUT 2	Streamline Your Digital Risk Management Processes and Enable Proactive Risk Management FRIDA	Benchmarking - Uncover Industry Peer-on-Peer Benchmarking Insights ANNE	Dashboards & Reporting - Managing Your KPIs with Dashboards and TCOR Analysis MAYA
	Digital is more than a claims intake tool. Automate and digitize a range of risk management processes to drive efficiency and deliver better quality data to for your risk management initiatives.	Take a deep dive into Ventiv's newest solution — Ventiv Benchmarking. Analyze industry peer-on-peer benchmarking for risk management optimization and savings	Learn best practices to create relevant, high-quality KPI dashboards and TCOR insights that can be shared internally with your team. Incorporate dynamic reporting into your presentations for senior management or external clients for better business outcomes.

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16:00-17:00 BREAKOUT 3	The Engineers Plan - See how you can manage your property survey and loss control programs FRIDA	Premium Allocation/Calculation: Promoting Risk Management MAYA	Ventiv Predict - Uncover the cost savings associated with predicting your claims outcomes ANNE
	For clients with large property portfolios, understanding and improving your risk profile is essential. In this session, we will review the Ventiv IRM property and survey solution; from managing your property COPE information to your survey program and risk engineering needs. We will showcase the new survey self-assessment and impairment reporting forms plus risk grading scoring.	A well-designed premium allocation/calculation process helps you to promote risk management (bonus/mallus). See how IRM can take the pain out of complex spreadsheets as well as provide transparency/audibility and the capability to run different modelling scenarios.	Predictive analytics support the changing workforce to bring ROI to clients on day 1 of a claim. In this session, we will take you through the benefits clients are realizing with Ventiv Predict.
19:00-21:00	Dinner @ Grimbergen Café		
21:30	Drinks @ Grand Place		
WEDNESDAY, APRIL 26			
7:00-8:30	Breakfast		
8:30-9:00	Tea & Coffee		
9:00-10:15 BREAKOUT 1	IRM New Features Walkthrough MAYA	Digital Training Workshop Part One FRIDA	IRM Data Discovery & Exploration ANNE
	Take advantage of the new features available in IRM record detail including; - New Records View - Left Nav Preview - Excel Column Filtering - New As Of Date Prompt - Landing Pages Portals	Understand the fundamentals of how to design Ventiv Digital online forms for integration with Ventiv IRM, RiskConsole, or Ventiv Claims. Topics will include: - Digital Client Settings (E-mail Templates, Notifications) - Form Design Overview - Task Management	Learn how to create advanced charting and dashboarding for greater insights. Topics will include: - Master drag-and-drop of data elements into visuals - Modify visuals and insights - Add context and insights to the analysis - Share with team members
10:15-10:30	Coffee Break		
10:30-11:45 BREAKOUT 2	IRM Administration Workshop MAYA	Digital Training Workshop Part Two FRIDA	Analytics as a service ANNE
	Create workflow rules to trigger notifications and reminders. Effectively managing your users and data with the advanced IRM administration tools helps companies better mitigate risk.		Understand how we walk through the needs of our clients as we Walk the Factory floor. We will also go through how we go about Exploratory Data Analysis to share insights with our clients as their first step into Analytics

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	Advanced Query Master Class MAYA	IRM New Features Walkthrough (Repeast session) FRIDA	Analytics working session ANNE
11:45-13:00 BREAKOUT 3	Using some of the key features within the Advanced Query tool, such as charting, create an Excel template, prior value reporting, along with additional areas where advanced queries can be used, in the system such as creating Quick Searches and additional conditions for Workflow Automation alerts.	Another chance to hear: Take advantage of the new features available in IRM record detail including; - New Records View - Left Nav Preview - Excel Column Filtering - New As Of Date Prompt - Landing Pages Portals	An open session to talk all things Analytics
13:00-14:15	Lunch		
14:15	Day 3 Concluded		



FAQ

WHAT ARE THE FEES?

There is no registration fee to attend.

WHAT IS THE CANCELLATION/ SUBSTITUTION POLICY?

We ask that if you have to cancel or make a substitution that you do so 5 days prior to the event, so that we can plan accordingly.

DO I NEED TO BRING A LAPTOP?

Yes! You will need to bring your own device to the conference if you plan to participate in the training sessions.

WHAT IF I HAVE SPECIAL DIETARY NEEDS OR OTHER REQUIREMENTS?

Please indicated on the registration form If you have any dietary needs or other requirements.

WHAT IS THE PREFERRED ATTIRE?

Business casual attire is appropriate.

PARKING FEES?

Any parking fees incurred will be the responsibility of the participant.

If you have any questions, please contact us at info@ventivtech.com