

Ventiv Claims

Lower claims costs by managing claims with efficient and accuracy

Insurance claims are costly, complex transactions involving multiple parties, systems and regulatory concerns. Hence, the way a company manages its claims process is vital to its stability, profitability and becomes more vital in a difficult economic environment. Claims departments face

increasing expenses, ongoing pressure to settle faster while enhancing the customer experience. In addition, claims departments are experiencing a dwindling talent base and outdated technology.

KEY BENEFITS

- ▶ Claims automation for low-complexity claims
- ▶ Decrease claims costs
- ▶ Lower loss adjustment expenses
- ▶ Reduce compliance costs
- ▶ Improve adjuster productivity
- ▶ Enhance customer experience
- ▶ Fully integrated predictive analytics
- ▶ Seamless deployment & integration



PRODUCT HIGHLIGHTS

- ▶ Intuitive user experience
- ▶ Extensive document management
- ▶ Pre-built configurable business rules and workflows
- ▶ Comprehensive compliance tools
- ▶ Extensive reporting and dashboards
- ▶ Pre-built predictive analytics models
- ▶ Mobile digital claimant portal
- ▶ Integrated absence management
- ▶ Payment processing
- ▶ Advanced CMS reporting
- ▶ Integrated ODG
- ▶ 1099 processing
- ▶ ISO ClaimSearch

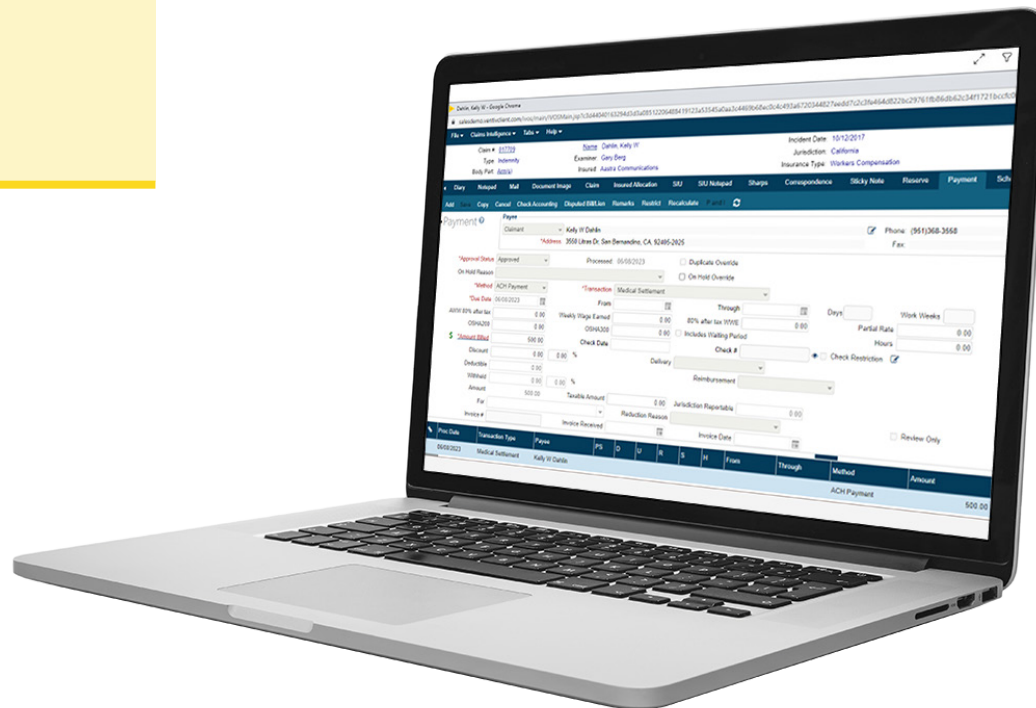
THE SOLUTION

Designed on configurability, processing ease, accessibility and automation. Ventiv Claims features an intuitive user experience that enables claims professionals to handle complex claims and focus on tasks that directly impact costs, outcomes and service. Ventiv Claims delivers the most feature-rich application in the industry with an integrated compliance module and fully embedded predictive analytics models.

VENTIV ADVANTAGE

Designed by claims professionals for claims professionals. More than 160 claims clients have discovered that, only Ventiv provides:

- ▶ Digital FNOL/FROI submission application
- ▶ Dedicated compliance team and fully integrated compliance module
- ▶ Embedded pre-built AI-based predictive models.



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